

Irish Beach Water District Customer Service Portal (powered by Intuity)

Access the Irish Beach Water District Customer Service Portal at <https://pay.waterbill.com/login-IrishBeachWD> to register to manage your water service bills on an ongoing basis:

Click the **REGISTER NOW** button at bottom of the logon page (the **green** arrow in the image below)

Welcome to the Irish Beach Water District billing portal. We hope that you will take advantage of several new features including:

The ability to receive your billing statement electronically - No more lost mail!
Paying your bill electronically - no more lost payments!
A small convenience fee applies to payments by credit card (3.5% of the payment amount); however, there is NO CHARGE for ACH transfers.
The ability to set up auto-payment, so that your water bill will automatically be paid on the due date,

If you need help setting up your account, please contact the District at (707) 882-2892 and we'll arrange for someone to help you.

IRISH BEACH WATER DISTRICT



LOGIN TO VIEW OR PAY YOUR BILL

Login Id or Email

Password

LOGIN

[I forgot my password](#)

[I forgot my login](#)

PAY NOW

Make a one-time Payment. No need to register.

REGISTER NOW

New User ? Create an account to take advantage of all the features!

Registered users can:

Go Paperless

Configure Autopay

Request Support

Receive Announcements & Alerts

SIGN UP REQUEST



TO VIEW AND PAY YOUR BILL:

Please enter your information into the fields below and click NEXT to continue creating your account.

Name *

POPPY SEED

Account Number *

192

BACK

NEXT



Fill out the SIGN-UP REQUEST form then click the **NEXT** button.

Note: If you don't know your account number, check your billing statement (see the **green** arrow in the image below) or call us at 707-882-2892.

Acct Number	Due Date	Amount Due	Phone#
04€	08/07/2025	234.80	
Billing Date	Rate Code	Meter #	Email on File
07/07/2025	1	9684820	
Amt Enclosed \$			

Irish Beach Water District
PO BOX 67
Manchester, CA 95459


Check your email for a message from IntuityNotifications@creativetechusa.com.

Open the email message (check your spam folder if you don't see it in your inbox) and click the ACTIVATE link/button to complete the registration process. All fields are required to register to use the customer portal, except mobile phone number.


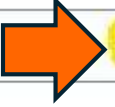
The Authentication field will be pre-filled with PIN. Click on the Authentication field's down arrow control to select Last Name or Billing Street Name instead (see the **orange** arrow in the image to the right), then answer the question (this validation process is to ensure that we have the correct account number).

Then click the **NEXT** button (see the **green** arrow in the image to the right).


If you have trouble with the authentication process, call us on 707-882-2892 on Mondays and Thursdays between 9:00am and 1:00pm and we can issue an email message with a PIN.

SIGN UP REQUEST 

TO VIEW AND PAY YOUR BILL:
Please enter your information into the fields below and click NEXT to continue creating your account.

Authentication * 
Last Name 


Answer *
SEED

PREVIOUS **NEXT** 


● ● ● ●


Next you will enter a login ID or use your email address as your portal logon name, then a password. Please make note of the user ID or email address and password, which you will need to access the site after completing the registration process.

Then click the **NEXT** button (see the **green** arrow in the image to the right).


SIGN UP REQUEST 

TO VIEW AND PAY YOUR BILL:
Please enter your information into the fields below and click NEXT to continue creating your account.

Login Id or Email * 
uwc192@staging.com

Password * 
.....

Confirm Password *
.....

PREVIOUS **NEXT** 


● ● ● ●

It may feel like you have seen this screen before, but there are just a few more steps....


Fill in your email address and re-type it to confirm (the mobile phone entry is optional)

Then click the **SUBMIT** button (see the **green** arrow in the image to the right).

After submitting the Sign-Up Request form, the next screen will indicate that an email was sent to the email address that you just provided.

SIGN UP REQUEST 


TO VIEW AND PAY YOUR BILL:
Please enter your information into the fields below and click SUBMIT. You will receive an email confirmation with a link to finish creating your account.

Notification Email * 

Confirm Notification Email *

Mobile phone

Country code

PREVIOUS  **SUBMIT**

• • • •

LOGIN TO VIEW YOUR BILL

An email has been sent to the notification email you provided.
Please follow the instructions in that email to finish activating your account.

Login Id or Email

Password

LOGIN

[I forgot my password](#)

A convenience fee may be applied to credit card or electronic check transactions.

Don't try to log in yet, instead....

Check your email for a message from IntuityNotifications@creativetechusa.com.

Open the email message (check your spam folder if you don't see it in your inbox) and follow the instructions in the message by clicking the **ACTIVATE ACCOUNT** button to finish activating your account (see the **green** arrow).

In order to activate your account click here:
https://pay.waterbill.com/default/index/accept-invite?confirm=2&sign_up=275

ACTIVATE ACCOUNT 

Once your account has been activated, you will receive a second email confirming that your account has been created:

Open the email message (check your spam folder if you don't see it in your inbox) and follow the instructions in the message by clicking the **LOGIN NOW** button to finish activating your account.

Your account was successfully created!
Login: **uwc192@staging.com**
Password: *******01**
Name: **POPPY SEED**



CONFIRM YOUR CONTACT INFORMATION

Hi POPPY SEED,
For **additional security** on your Universal Water Company utility account profile, please review and confirm your contact information.

Account No. 192

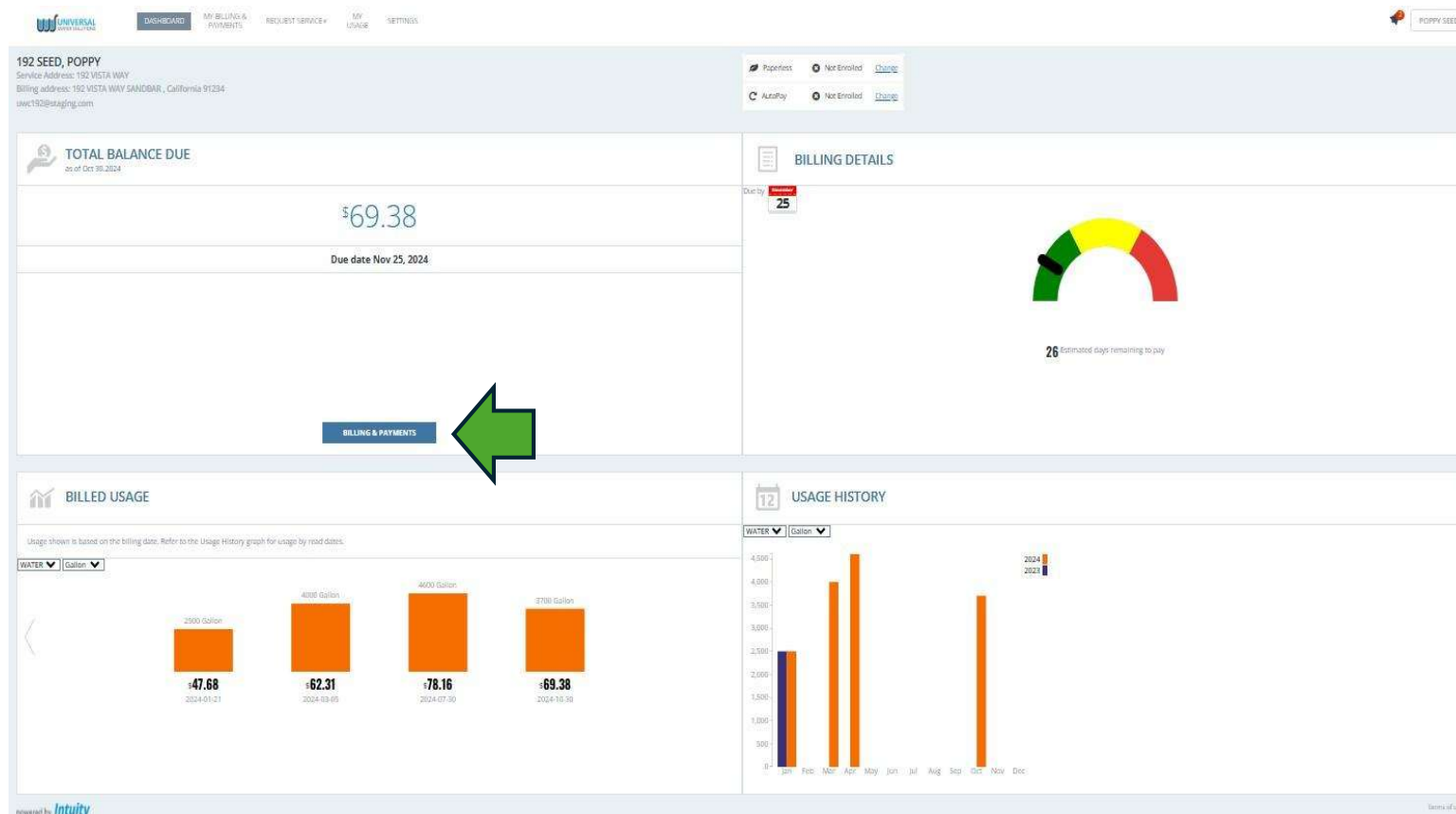
Mobile No. Information	Notification Email Address
+1 Edit	This is the email address you will use to receive notifications Notification Email Address: uwc192@staging.com Edit
SKIP >>	CONFIRM >>

This is a fee-based service. A convenience fee will be applied to all credit card and electronic check transactions.

Once logged in, review your contact information one last time and click on the **CONFIRM** button.

We will prompt you to confirm your contact information every 6 months, so you will see this page again.

The Customer Service Dashboard will be displayed once you have logged in.



To pay your bill, click on the **BILLING & PAYMENTS** button in the Total Balance Due frame (see the **green** arrow in the image on the previous page).

At the make a payment screen, decide if you want to pay now, schedule a single payment for a future date, or sign up for autopay.

To pay now, select the Pay Now option, then click on the **PROCEED TO PAYMENT** button (see the **green** arrow in the image to the right).

When would you like to pay?

☒ Pay Now
Payment will be processed immediately

☐ Schedule a single payment
Schedule a payment for the currently due invoice on a future date. If you select a date after the due date, late fees may apply.

☐ Sign up for Autopay
Sign up to have your regular invoices automatically paid on their collection date with every billing cycle

CANCEL PROCEED TO PAYMENT

Once you are on the PAYMENT DETAILS page, you will have the option to “Pay with a saved method” or “Pay without saving a payment method. By saving a payment method, you will store bank account or credit card information in your Customer Service Portal for use in scheduling one-time payments or setting up auto pay.

Click on one of choices (pay with a saved payment method recommended)

NEW CARD NEW BANK ACCOUNT

No Card/Bank Account Found.

5454545454545454 ✓ 321 ✓

Expiration 06 ✓ / 22 ✓

☒ I authorize ABC company to store and enroll the credit card indicated in this form for payment of one-time and/or auto recurring transactions for amounts due on my utility account on or before the due date. I understand that the authorization will remain in effect until I cancel it and that payments may be withdrawn from my account on the same or next banking business day after it is originated.

Continue

Reset

☒ Pay with a saved payment method

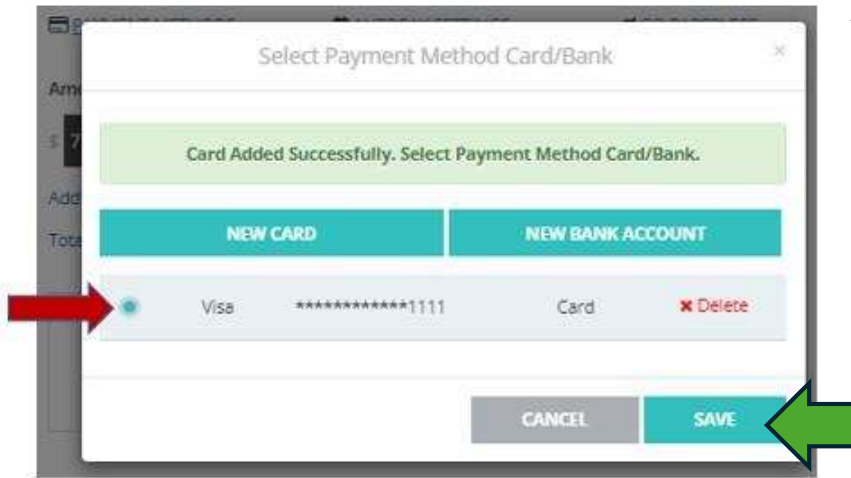
☐ Pay without saving a payment method

Next, click On **NEW CARD** or **NEW BANK ACCOUNT** link at top.

Enter credit card or bank account information.

Acknowledge the enrollment clause.

Click **CONTINUE** (see the **green** arrow in the image to the left).

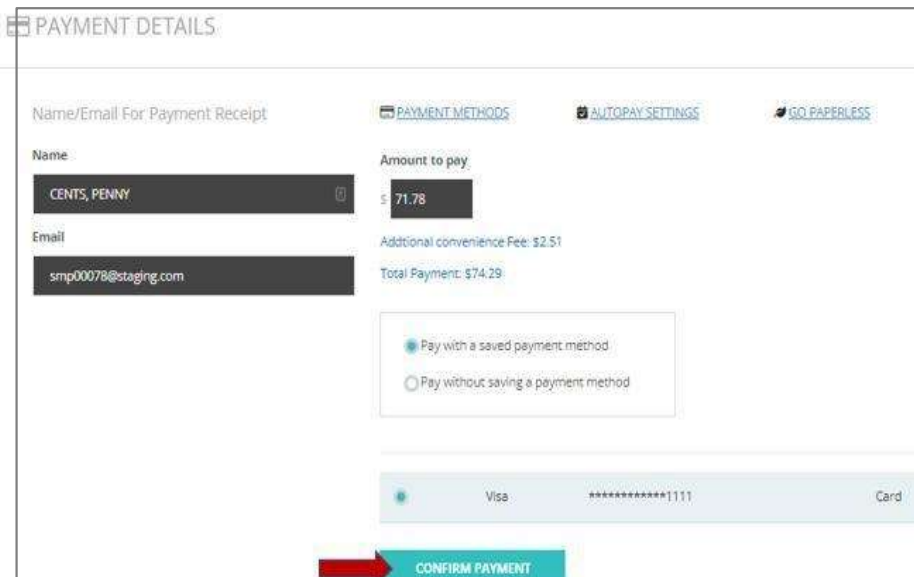


A message will appear indicating the card or bank account was successfully added.

Select the appropriate payment method, even if it's the only one available (see the **red** arrow in the image to the left).

Click the **SAVE** button (see the **green** arrow in the image to the left)

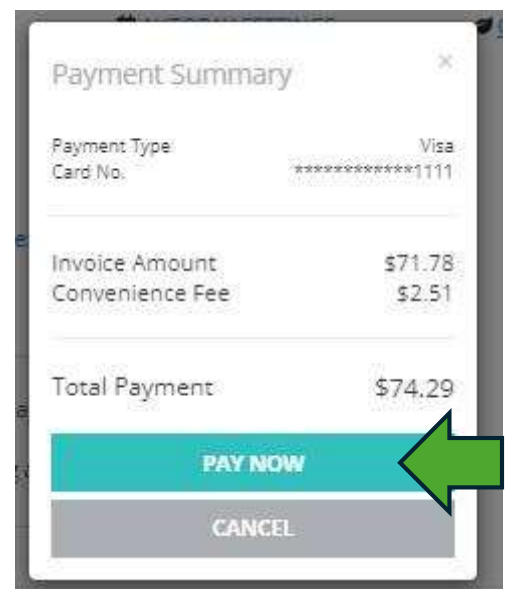
A pop-up message will appear asking if you want to save this as your default payment method. Click Yes, or No.



To process the payment using the selected payment option, click **CONFIRM PAYMENT** button (see the **red** arrow in the image to the left).

A payment summary pop-up will appear. Click the **PAY NOW** button (see the **green** arrow in the image to the right), only once. Please be patient, depending on internet speed, it may take longer to process.

A message will appear confirming your payment. Click **OK**



After the payment has been processed, you will return to the LAST BILL page, and the Total Account Balance will be immediately updated.

 LAST BILL

INVOICE NO: 0078WERSHE405

00078 CENTS, PENNY

Payment was successful

Utility	Units	Amount
Water - 879	5,500	\$71.78

Due date

Apr 18, 2022

Invoice Amount

\$71.78

Total Account Balance

\$ 0.00

MAKE A PAYMENT

[PREVIEW INVOICE](#)

[GO PAPERLESS](#)

Finally, a payment receipt will be sent to your email address.

You can stop there or take the next step by opening the email message and signing up for auto-payments (recommended) by clicking the **LOGIN NOW** button in the email message (see the **green** arrow in the image to the right).

Acct #: 0083
Name: HANSON, ANN
Address: 100 MAPLE LANE , RIVERSIDE
Email: ct0083@someplace.com

Dear HANSON, ANN

Your payment for \$148.2 was made successfully on Saturday 20th March, 2021

Transaction Id
2cd21e1742ea
Convenience Fee Added
\$0

Thank-you!

Please do not reply to this email, the email address is unmonitored.

LOGIN NOW



Setting Up Auto-Pay

Sign Up for Auto-pay to deduct payments from your preferred payment source on the date that your bill is due, which can be found at the top of your billing statement:



Acct Number	Due Date	Amount Due	Phone#
04	08/07/2025	234.80	
Billing Date	Rate Code	Meter #	Email on File
07/07/2025	1	9684820	
Amt Enclosed \$			

If you want to use auto-payment for your next bill, please sign up at least 24 hours in advance of the due date to ensure sufficient time since payment processing begins at 1:00am on the due date.

Irish Beach Water District
PO BOX 67
Manchester, CA 95459

Access the Irish Beach Water District Customer Service Portal at <https://pay.waterbill.com/login-IrishBeachWD>.

Welcome to the Irish Beach Water District billing portal. We hope that you will take advantage of several new features including:

The ability to receive your billing statement electronically - No more lost mail!

Paying your bill electronically - no more lost payments! A small convenience fee applies to payments by credit card (3.5% of the payment amount); however, there is NO CHARGE for ACH transfers.

The ability to set up auto-payment, so that your water bill will automatically be paid on the due date,

If you need help setting up your account, please contact the District at (707) 882-2892 and we'll arrange for someone to help you.

IRISH BEACH WATER DISTRICT



LOGIN TO VIEW OR PAY YOUR BILL

Login Id or Email

Password

LOGIN

[I forgot my password](#)

[I forgot my login](#)

Fill in your email address or Log-in ID and password.

Click the **LOGIN** button (see the green arrow in the image to the left).

PAY NOW

Make a one-time Payment. No need to register.

REGISTER NOW

New User ? Create an account to take advantage of all the features!

Registered users can:

Go Paperless

Configure Autopay

Request Support

Receive Announcements & Alerts

The Customer Service Dashboard will be displayed once you have logged in. At the top, right-hand section of the Dashboard, click the Autopay's blue **Change** link (see the green arrow in the image below):

DASHBOARD
MY BILLING & PAYMENTS
REQUEST SERVICE
MY USAGE
USAGE ALERTS
SETTINGS

ANDERSON, AL
Address: 3476 PALOMAR RD
Address: P.O. BOX 1234 c/o Marta Anderson Orange, California 91234
Email: #@staging.com

Paperless
Enrolled
Change

AutoPay
Not Enrolled
Change

TOTAL BALANCE DUE
BILLING DETAILS

Menu > Settings

SETTINGS

Profile Notifications Paperless Payment Methods **Auto Pay**

AUTOPAY SETTINGS

Current Autopay Method

Autopay must be enabled 24 hours prior to your invoice autopay collection date to ensure processing.

☒ Auto Pay ON

Personal Checking *****7787 Bank Account

[Change Payment Method](#)

CANCEL **SAVE**

The payment method that you saved will be displayed. If you want to use this payment method for auto-payments all you need to do is **click on the Auto Pay ON box** (the **red** arrow in the image to the left), and click the **SAVE** button (the **green** arrow in the image to the left).

You can use either a credit card or bank account to pay your bill. Please note that payments made by **ACH (bank transfer) are free**, while payments made by **credit card will incur a convenience fee of 3.5%** of the total payment.

If no payment source is available, or you want to use a different payment source, click on the change payment method link (see the **orange** arrow in the image to the left).

Add a payment source by selecting either **NEW CARD** or **NEW BANK ACCOUNT** (see the **red** arrow in the image below).

Then click on the **SAVE** button (see the **green** arrow in the image below).

Select Autopay Card/Bank

NEW CARD **NEW BANK ACCOUNT**

Personal Checking *****7787 Bank Account

*Fees will apply

CANCEL **SAVE**

NEW CARD **NEW BANK ACCOUNT**

No Card/Bank Account Found.

5454545454545454 ✓ 321 ✓

Expiration
06 ✓ / 22 ✓

☒ I authorize ABC company to store and enroll the credit card indicated in this form for payment of one-time and/or auto recurring transactions for amounts due on my utility account on or before the due date. I understand that the authorization will remain in effect until I cancel it and that payments may be withdrawn from my account on the same or next banking business day after it is originated.

Continue **Reset**

Enter the appropriate information (the **red** arrow in the image to the left), and click the authorization box to enroll in payment process (the **orange** arrow in the image to the left), then click the **CONTINUE** button (see the **green** arrow in the image below).

A message will appear indicating the card or bank account was successfully added.

Once you have finished adding the payment method, click on the payment source that you want to use for auto-pay (the **red** arrow in the image to the right) and click the **SAVE** button (the **green** arrow in the image to the right).

AUTOPAY SETTINGS

Auto pay setting updated

Current Autopay Method

Autopay must be enabled 24 hours prior to your invoice autopay collection date to ensure processing.

☒ Auto Pay ON

☒ Personal Checking *****7787 Bank Account

Change Payment Method

CANCEL **SAVE**

Select Autopay Card/Bank

NEW CARD	NEW BANK ACCOUNT
<input type="radio"/> Personal Checking *****4050	Bank Account
<input checked="" type="radio"/> Personal Checking *****7787	Bank Account

*Fees will apply

CANCEL **SAVE**

A message will appear indicating auto pay setting was updated.

When you return to the Dashboard. If the invoice due date is in the future, a message appears on the Dashboard's status banner indicating "Autopay is scheduled for [due date]."

 Paperless

☒ Enrolled

[Change](#)

 AutoPay

☒ Enrolled

[Change](#)

 Autopay is scheduled for Oct 13, 2022

 BILLING DETAILS

Due by

October

13



11

Estimated days remaining to pay